

## Archway Earns Awards



*Millstadt Messenger Photo By Darrell Hampsten*

Trane Residential Systems recognized Archway Heating and Cooling, Inc. with the "Quest For Excellence" award for 2009. Pictured above are Mike Jones (left) of Archway and Mark Dauphin, Trane Territory Manager. This award is special because consumers, through a customer service survey, rate the Trane dealer on quality of installation and service. To receive this honor, heating and cooling companies must meet stringent criteria determined by the customer. Trane Comfort Specialist Dealers must achieve a customer satisfaction level of over 90 percent. Archway's rating is 98 percent. Archway also received awards for Outstanding Achievement in Home Indoor Air Quality, XL High Performance Team, XV Comfort Team Outstanding Performance and 10th anniversary Comfort Specialist. Archway is family owned and operated and is celebrating their 41st year in the heating and cooling business. You can contact them at 234-2810 or at [www.archwaycooling.com](http://www.archwaycooling.com).